

BE SEM III (choice based) Summer 2020 INFT

Duration: 3hrs

[Max Marks: 80]

1415/20

- N.B. : (1) Question No 1 is Compulsory.
 (2) Attempt any three questions out of the remaining five.
 (3) All questions carry equal marks.
 (4) Assume suitable data, if required and state it clearly.

- Q1. **Attempt any Four.** [20]
 a What is Knowledge? Classify different types of knowledge. [5]
 b Explain how to manage knowledge workers in short. [5]
 c Elaborate different KM system tools in short. [5]
 d State the difference between conventional versus KM System life cycle. [5]
 e Explain in detail KM System deployment issues. [5]
- Q2. a Explain knowledge Management systems in detail. [10]
 b Elaborate the approaches for logical testing and user acceptance testing. [10]
- Q3. a Explain Knowledge Capturing Techniques in detail. [10]
 b Identify and explain ethical legal and managerial issues of Knowledge Management. [10]
- Q4. a Discuss NONAKA'S Model of Knowledge creation and transformation. [10]
 b What is knowledge transfer? Explain knowledge transfer methods? [10]
- Q5. a Elaborate different stages involved in Knowledge Process Management. [10]
 b What is Nominal Group Knowledge Capture technique. How it is different from Delphi method. [10]
- Q6. a Explain assessment of KM Impact. [10]
 b Describe the modes of Knowledge Conversion-Codification Tools. [10]
